

About This Report

This SASB Disclosure Index is designed to consolidate and summarize our work on sustainability topics that are important to our business and stakeholders, and guide readers to where they can access more detailed information. It is informed by the Sustainability Accounting Standards Board (SASB) reporting standards. Metrics included are subject to measurement uncertainties given the evolving nature of sustainability reporting, and unless noted, all data is as of December 31, 2023. We reserve the right to update measurement techniques and methodologies in the future.

Our public disclosures, including our voluntary ESG and climate-related disclosures, include a range of topics that we believe are relevant to our businesses and that may be of interest to investors and other stakeholders. Information contained in this report and its accompanying website should not be construed as a characterization regarding the materiality or financial impact of that information.

We communicate information about our sustainability practices and performance through a number of channels — including our Annual Report and Proxy Statement, Responsible Business Report, regulatory filings, our website, press releases, direct conversations with stakeholders, and various other reports and presentations. Please also see Ameriprise's Annual Report on Form 10-K, Quarterly Reports on Form 10-Q and other current and periodic reports with the Securities and Exchange Commission (SEC), available on the SEC website and through our Investor Relations website.

In this SASB index, the disclosures are based on the industry sectors that are most relevant for our business: Asset Management & Custody Activities (that covers our Advice & Wealth Management, including our banking capabilities, and our Asset Management businesses) and Insurance (Retirement & Protection Solutions).

| Asset Management and Custody Activities (Advice & Wealth Management and Asset Management represented 82% of Ameriprise 2023 adjusted operating earnings) ¹ | | | | |
|---|--|--------------|------------------|--|
| Topic | Accounting Metric | Category | Code | Ameriprise Financial Disclosure |
| Transparent Information & Fair Advice for Customers | (1) Number and (2) percentage of covered employees with a record of investment-related investigations, consumer-initiated complaints, private civil litigations, or other regulatory proceedings | Quantitative | FN-AC- 270a.1 | Material legal disclosures are discussed in Part II, Item 8, Note 26 to the Consolidated Financial Statements of the 2023 Form 10-K. For other legal matters, we do not currently disclose this level of information. Our financial advisors operate under very high standards of care, including applicable standards from the SEC, FINRA, DOL and state regulators, and we will continue to adapt to evolving regulatory landscapes. |
| | Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of financial product-related information to new and returning customers | Quantitative | FN-AC- 270a.2 | Material legal disclosures are discussed in Part II, Item 8, Note 26 to the Consolidated Financial Statements of the 2023 Form 10-K. For other legal matters, we do not currently disclose this level of information. |
| | Description of approach to informing | Discussion | FN-AC- | We provide extensive information about our approach to informing customers |
| | customers about products and services Percentage of gender and racial/othnic group | and Analysis | 270a.3 | about products and services on page 10 of the <u>2024 Responsible Business Report</u> . |
| Employee Diversity & Inclusion | Percentage of gender and racial/ethnic group representation for (1) executive management, (2) non-executive management, (3) professionals, and (4) all other employees. | Quantitative | FN-AC- 330a.1 | Ameriprise Financial workforce demographics and policies and programs for fostering equitable employee representation across our operations are on pages 13-17 of our 2024 Responsible Business Report. |

 $^{^{\}rm 1}$ Results exclude unlocking and Corporate and Other segment

| Incorporation of Environmental, Social, and Governance Factors in Investment Management & Advisory | Amount of assets under management, by asset class, that employ (1) integration of environmental, social, and governance (ESG) issues, (2) sustainability themed investing, and (3) screening | Quantitative | FN-AC-410a.1 | TOTAL Responsible Investment AUM (doesn't include third-party managed ESG AUM from Advice & Wealth Management segment): \$66.2 billion (1) \$43.4 billion (2) \$1.9 billion (3) \$20.9 billion |
|---|---|----------------------------|--------------|---|
| | Description of approach to incorporation of environmental, social, and governance (ESG) factors in investment and/or wealth management processes and strategies | Discussion and Analysis | FN-AC-410a.2 | Ameriprise Financial, and its subsidiary Columbia Threadneedle Investments, strive to be responsible stewards of our clients' assets within a framework of good governance and transparency. More info is available about Columbia Threadneedle's Responsible Investor capabilities on pages 19-20, and our approach within Advice & Wealth Management on page 20, of the 2024 Responsible Business Report. |
| | Description of proxy voting and investee engagement policies and procedures | Discussion and Analysis | FN-AC-410a.3 | Stewardship and proxy voting policies and procedures of our asset management business, Columbia Threadneedle Investments, can be found on Columbia Threadneedle's Responsible Investor web page. |
| Business Ethics | Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice, or other related financial industry laws or regulations | Quantitative | FN-AC-510a.1 | Material legal disclosures are discussed in Part II, Item 8, Note 26 to the Consolidated Financial Statements of the 2023 Form 10-K. For other legal matters, we do not currently disclose this level of information. |
| | Description of whistleblower policies and procedures | Discussion and Analysis | FN-AC-510a.2 | Whistleblower policies and procedures are included on pages 6 and 2 of the Ameriprise Financial Global Code of Conduct. |
| Activity Metrics | (1) Total registered and (2) total unregistered assets under management (AUM) | Quantitative | FN-AC-000.A | Total AUM = \$1.081 trillion |
| | Total assets under custody and supervision | Quantitative | FN-AC-000.B | Total assets under management and administration = \$1.4 trillion. Ameriprise is reporting total assets under management and administration, rather than total assets under custody and supervision, because this is a more relevant |

| | | | | activity metric for Ameriprise as it applies to our asset management and advice and wealth management businesses. |
|---|--|----------------------------|------------------|--|
| | (Detinement and Duetection Cal | utions vonues | Insurance | and the control of th |
| Tania | | | | of Ameriprise 2023 adjusted operating earnings) ² |
| Topic | Accounting Metric | Category | Code | Ameriprise Financial Disclosure |
| Transparent Information & Fair Advice for Customers | Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of insurance product-related information to new and returning customers | Quantitative | FN-IN- 270a.1 | Material legal disclosures are discussed in Part II, Item 8, Note 26 to the Consolidated Financial Statements of the 2023 Form 10-K. For other legal matters, we do not currently disclose this level of information. |
| | Complaints-to-claims ratio | Quantitative | FN-IN- 270a.2 | Information on this metric can be found by reviewing the <u>NAIC Closed Complaint ratio</u> for our insurance subsidiary, RiverSource Life. |
| | Customer retention rate | Quantitative | FN-IN- 270a.3 | We don't currently disclose the customer retention rate for our insurance subsidiary, RiverSource Life. However, our Retirement and Protection Solutions products are only sold through Ameriprise Financial Advisors, where clients rate Ameriprise 4.9 out of 5 stars in overall satisfaction. |
| | Description of approach to informing customers about products and services | Discussion and Analysis | FN-IN- 270a.4 | RiverSource Life policyholders can elect to receive information about their products and services either electronically or by mail. However, some documents must be delivered as hard copies, based on current regulations. Examples of communications that RiverSource Life provides to inform policyholders about products and services include: Client statements/client contract and policy data available on Secure Site Client service communications (examples: notifications, confirmations, premium notices) Prospectuses and product disclosures Illustrations (required for some Life Insurance) Sales literature (digital & hardcopy) Calculators and approved output Performance information for variable and index product solutions available online at www.riversource.com |

² Results exclude unlocking and Corporate and Other segment

| Incorporation of Environmental, Social, and Governance Factors in Investment Management | Total invested assets, by industry and asset class | Quantitative | FN-IN- 410a.1 | Delivery of contract or policy Replacement notices (if applicable) Claims notification (to beneficiaries) Information about RiverSource Life's invested assets can be found in its 2023 Form 10-K starting on page 56. Additional information can be found in RiverSource Life's Annual Statement. |
|---|--|----------------------------|------------------|--|
| | Description of approach to incorporation of environmental, social, and governance (ESG) factors in investment management processes and strategies | Discussion and Analysis | FN-IN- 410a.2 | Columbia Threadneedle manages the asset portfolio of RiverSource Life. Information about Columbia Threadneedle's approach to incorporation of ESG factors in investment management processes and strategies is available on pages 19-21 of the 2024 Responsible Business Report . |
| | Net premiums written related to energy efficiency and low carbon technology | Quantitative | FN-IN- 410b.1 | As a life insurer this topic is not relevant to our business. |
| Policies Designed to Incentivize Responsible Behavior | Discussion of products and/or product features that incentivize health, safety, and/or environmentally responsible actions and/or behaviors | Discussion and Analysis | FN-IN- 410b.2 | The pricing structure of RiverSource individual life products rewards healthy behavior. Lifestyle and biometrics are criteria for risk classification in underwriting, and premiums are based on the mortality risk each insured represents. Additionally, RiverSource Life offers: • Socially responsible subaccount options available within variable annuity and variable universal life policies • ESG index account options within Structured Solutions (where available) • Optional eDelivery of prospectus • eSignature for applications where available |
| Environmental Risk Exposure | Probable Maximum Loss (PML) of insured products from weather-related natural catastrophes | Quantitative | FN-IN- 450a.1 | As a life insurer this topic is not relevant to our business. |
| | Total amount of monetary losses attributable to insurance payouts from (1) modeled natural catastrophes and (2) non-modeled natural catastrophes, by type of event and geographic segment (net and gross of reinsurance) | Quantitative | FN-IN- 450a.2 | As a life insurer this topic is not relevant to our business. |

| | Description of approach to incorporation of environmental risks into (1) the underwriting process for individual contracts and (2) the management of firmlevel risks and capital adequacy | Discussion and Analysis | FN-IN- 450a.3 | As a life insurer this topic is not relevant to our business. |
|------------------|---|----------------------------|------------------|--|
| Systemic Risk | Exposure to derivative instruments by category: (1) total potential exposure to non-centrally cleared derivatives, (2) total fair value of acceptable collateral posted with Central Clearinghouse, and (3) total potential exposure to centrally cleared derivatives | Quantitative | FN-IN- 550a.1 | Information on use of derivatives can be found in our 2023 Form 10-K and in RiverSource Life's Annual Statement. |
| Management | Total fair value of securities lending collateral assets | Quantitative | FN-IN- 550a.2 | RiverSource does not engage in securities lending. |
| | Description of approach to managing capital- and liquidity-related risks associated with systemic non-insurance activities | Discussion and Analysis | FN-IN- 550a.3 | Risk factors and risk management are discussed in Item 1A. of our <u>2023 Form 10-K</u> and on pages 18 and 22-23 of the <u>2024 Responsible Business Report</u> . |
| Activity Metrics | Number of policies in force, by segment: (1) property and casualty, (2) life, (3) assumed reinsurance | Quantitative | FN-IN- 000.A | Number of policies in force as of December 31, 2023: (1) Ameriprise does not issue property and casualty policies (2) Life: 447,265 (3) Assumed reinsurance: 6,184 |